



### **Message to our Fantastic Customers, Casa La Paz Store**

Tree of Life Nursery is surrounded by natural open space. Many people comment on the natural beauty all around, and how they experience a calming, healing time when they are here. During this time when everyone is taking emergency measures during the Coronavirus (COVID-19) shelter in place, we remain open as an essential business. We require that our staff, material suppliers, delivery personnel and customers follow at a minimum, the protocols listed below.

For the safety of our customers and staff, we have implemented the following protocols:

#### **CUSTOMERS**

1. We encourage you to call ahead to order and pay for your plants and merchandise. We will pull your plants and have them ready for you in our Will Call parking area. This will limit in-person interaction for all.
2. Customers shopping in person at Casa La Paz should be prepared to maintain a distance of 6' from employees or other customers.
3. Please inspect plants or merchandise visually and do not handle unless you are putting them on your cart for purchase.
4. Please use the hand sanitation station at the entrance.
5. All carts, cash registers, credit card machines, and pens etc., are being sanitized between each use.
6. Our bathrooms are clean and sanitized every morning. Please do your part to keep them clean before and after use. Wash your hands!
7. Regarding kids. Parents, it is your responsibility to not bring children who have symptoms of even just a cold or runny nose to Tree of Life Nursery at this time. All kids need to stay with their parents at all times and refrain from handling merchandise. Thank you.
8. We ask that during this challenging time, our great customers like yourself do not consider Tree of Life Nursery to be simply a destination for an outing or for a quiet walk in a natural setting. While you're here, of course you will breathe fresh air, walk around, and take advantage of our lovely gardens, but please do not make this the main purpose of your visit. If our place starts to look like a public park, with crowds congregating, we will be forced to close or limit access, and that is not our intent. Thank you for your cooperation on this point.
9. We reserve the right to refuse service to anyone. If you are obviously sick or not feeling well, especially if you have a cough, you will be asked to leave. Please stay home for the safety of all, including yourself.
10. We know that quality time spent in nature, working in your natural garden, and planting/tending plants in a garden setting are all activities that promote wellness and healing. Please consider Tree of Life Nursery a source for inspiration and materials for these activities and help us abide by all the guidelines for sanitation and safety during these trying times. We'll supply plants and goods, you'll benefit by working with them in your garden at home. Thank you for your understanding, cooperation and support.
11. Policies subject to change.

Respectfully, Tree of Life Nursery  
March 27, 2020